

CREATING AND MANAGING USER ENTRIES WITH DUR - DYNAMIC USER REQUEST - SPEED UP YOUR PROCESSES

Take advantage of our cross-device-enabled application, DUR, and create and manage your user applications efficiently and in a revision-proof manner - to fully automated provisioning.

DYNAMIC USER REQUEST

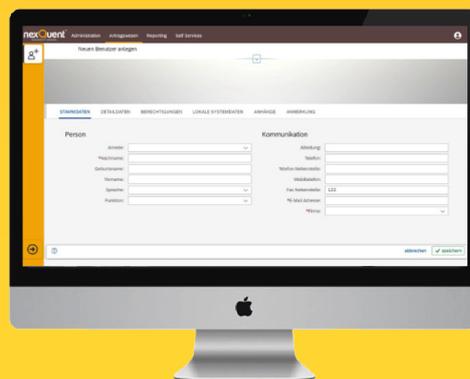
The creation and management of user requests is becoming more and more complex in divided system infrastructures. The simple creation of a new user account includes covering his/her „Identity Life Cycle“, i.e. both organizational and technical changes and authorization across the system.

Previous „semi-automatic“ processes and the use of standard tools were since proved to be unsuccessful. There is a lack of consistent process, transparency and integrated documentation of the approval steps.

And in the end it is still the user and authorization administrator who often have to do the additional conversion manually. With our DUR - Dynamic User Request - you have everything covered in a single tool, completely transparent at all times and highly automated.

HIGHLIGHTS

- ▼ „Ready To Run“ in less than one hour, integrated 100% and „seamlessly“ into SAP
- ▼ Cross-device-capable: Everything runs directly on a PC, tablet or even smartphone without adjustment (operating system independent)
- ▼ Integration of non-SAP user management (e.g. Active Directory)
- ▼ Internal checks against SoDs (SoD conflicts) and critical permissions
- ▼ Creation and use of higher-level business roles
- ▼ Integrated Admin app to customize fields, content, work flow, branding etc.



IN SHORT

Increasing automation and efficiency in user and authorization administration, revision-proof processes and documentation, support and acceleration of projects, relief in people's daily work, and creation of open spaces.

The application areas and advantages of DUR - Dynamic User Request - are obvious and can be expected. Please contact us, or, better yet, arrange an appointment! We're here for you.

OUR APPROACH

Through our many years of consulting activities in the SAP Basis area, we know the inadequacies of many solutions only too well. In this area, there is nothing that is not there, from the „broadcasting of WORD-EXCEL“ to established foreign Lotus Notes applications.

What makes us different and what do we do differently?

With DUR we detect and analyze in the background:

- ▼ who uses the app and submits the application,
- ▼ what he/she should and should not do,
- ▼ for whom he wants to apply what,
- ▼ who has to approve

Due to the full integration of SAP:

- ▼ we provide automatic connections to the back end,
- ▼ start internal authorization simulations,
- ▼ inform you about the new and the upcoming authorization requests by email and
- ▼ display permissions the user already has and which new ones he/she has to get
- ▼ and eventually carry out the approved amendments at the back end

Help in searching for roles after user name, TCode etc. facilitates the search and the next allocation of new authorizations to the application. The integrated business roles-concept in DUR allows the creation of cross-system and mandate-covering workplace definitions – in cases where, e.g., the SAP standard with single and composite roles is not sufficient.

Last but not least, there is support for the technical Admin to create the new user name (new account), and finally, at the touch of a button, to initiate the technical processing in the ZBV landscape.

**DUR – Dynamic User Request.
Speed up your processes!**

BENEFITS

- ▼ Up to 70% time savings with the dynamic user application incl. fully automated processing via the ZBV and distribution in the target systems
- ▼ Strong relief of support by providing self services for password reset and unlocking over all SAP systems (integrable additional application DPR - Dynamic Password Reset into launchpad)
- ▼ SAPUI5 surfaces („fully responsive“) which can be operated via tablet and smartphone
- ▼ Use of the business role functionality to create system and cross-client work stations
- ▼ Automated ex-ante examination of authorization requests against the SOD and conflict matrix
- ▼ Possibility of customized, demand-specific extension and connection of non-SAP systems